

2/19/18

Hi Everyone,

We would like to share with you a wonderful place called "Tender Hearts Assisted Living". It is located at 300 Cardinal Lane in the village of Howard, ^{WI} This is what we like to call a "mom + pop" place: small, in comparison to all of the "huge" places out there, but that's a GOOD thing, because here you are NOT a number - you are part of the family. The owners are Chris + Rachel Goffard. Rachel is a nurse and they have another nurse, Danielle. (All 3 of these people are diamonds in the rough!) These people really care about their residents. Our loved one lived there for just under 5 years. We NEVER saw any neglect or abuse during this 5 years. Even if the residents get a small scrape, we are called and everything gets documented. The horror stories we have heard about other facilities just DON'T happen at Tender Hearts. We know they must treat their help just as good, because we didn't see much turnover in the last 5 years. They have outings for the residents that are able to get out, they do Crafts, games such as "Bingo", "Wii", etc. Music people are visiting at times providing the residents with uplifting music. Church services are coming in also for the residents spiritual needs. And to top it all off, they put on a wonderful Christmas Party!

This place is a real GEM that we found. As we get older, if we ever have to be in a place such as this, it is OUR #1st choice!

If you have a loved one that needs extra care that you cannot provide, PLEASE Consider this place - you will not regret it if you want a smaller, "family like" place. What if they are filled up? Please ask Chris if he can put you on a "waiting" list. We did that, and it didn't take too long. I'm sure glad we waited - it was

well worth the wait!

Our loved one passed on to the Lord in February, 2018 and we are so pleased that she was at "Tender Hearts" in a loving, caring, environment.

We are giving you the phone number for Chris, so you can easily reach him: (920) 366-8452

We hope we have helped you to make a GREAT CHOICE!

Gary & Marlee